



Rockhampton Zoo

Animal Sponsorship

Terms & Conditions

General

1. These Rockhampton Zoo Animal Sponsorship Terms and Conditions (“Terms and Conditions”) apply to customers (“Sponsors”) who elect to purchase a sponsorship of an animal at the Rockhampton Zoo (“Sponsorship”).
2. By making payment of the sponsorship fee, Sponsors agree to these Terms and Conditions.

Sponsorship

3. The purchase of a Sponsorship does not imply that the Sponsor has any kind of right to the sponsored animal, right of disposal or right to determine the whereabouts of the sponsored animal.
4. Sponsorship does not grant Sponsors any access or rights to Rockhampton Zoo or any Rockhampton Zoo animals over and above the access or rights of general attendees at the Rockhampton Zoo.
5. Sponsorships are partial, non-exclusive sponsorships. In this sense, different Sponsors can sponsor the same animal at the same time.
6. Customers must be 18 years of age or older to purchase Sponsorship.
7. Sponsorships can be purchased as a gift on behalf of someone else (“the Recipient”) in which case these Terms and Conditions apply jointly to the Recipient and the Sponsor.
8. There is no age limit on the Recipient that a Sponsor can purchase a Sponsorship for.
9. There is no limit on the number of Sponsorships a Sponsor can purchase.
10. Sponsorships can be purchased for a one-off payment as set out on the Sponsorship page of the Rockhampton Zoo website.
11. Purchase of a Sponsorship will entitle the Sponsor to the following, which will be sent to the Sponsor’s elected email address on the finalisation of purchase:
 - (a) A digital Sponsorship Certificate
 - (b) An educational fact sheet with general information about your sponsored animal’s species
 - (c) Some specific information about the sponsored animal
 - (d) A digital photograph of the sponsored animal; and
 - (e) Information about the Conservation Projects Rockhampton Zoo supports.
12. Sponsors acknowledge that all photographs provided by Rockhampton Zoo under 11(d) remain the property of Rockhampton Zoo and must not be used for commercial purposes.
13. Various Sponsorship values may be offered on the Sponsorship page, but the benefit received by the Sponsor will be the same, regardless of the Sponsorship amount selected and purchased.
14. All Sponsors are bound equally by these Terms and Conditions and are entitled to the same entitlements and rights as part of their Sponsorship, regardless of the value that the Sponsorship is



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purchased for.

15. 85% of the Sponsorship value will help support Rockhampton Zoo and all of the Rockhampton Zoo animals, including the sponsored animal.
16. 15% of the Sponsorship value will be used to support conservation projects protecting animals and their habitats in the wild.
17. Sponsorship terms will expire 12 months after purchase of the sponsorship.
18. On the expiry of the sponsorship term, the Sponsor will receive an email with an option to renew their sponsorship for an additional sponsorship term by payment of another sponsorship fee, by following the link included in the email.

Payment

19. Sponsorships must be purchased online at the Rockhampton Zoo website.
20. The Rockhampton Zoo animals available for sponsorship are listed on the Sponsorship page on the Rockhampton Zoo Website.
21. A transaction fee applies when purchasing a Rockhampton Zoo Sponsorship and will be detailed at the Sponsorship page of the Rockhampton Zoo website.
22. Sponsorship is non-refundable and cannot be exchanged for cash.
23. Please note that Rockhampton Zoo is not a deductible gift recipient (DGR). Donations and Sponsorships made to Rockhampton Zoo are not tax deductible.