



Rockhampton Zoo

Animal Adoption

Terms & Conditions

General

1. These Rockhampton Zoo Animal Adoption Terms and Conditions ("Terms and Conditions") apply to customers ("Adoptees") who elect to purchase an Adoption of an animal at the Rockhampton Zoo ("Adoption").
2. By making payment of the Adoption fee, Adoptees agree to these Terms and Conditions.

Adoption

3. The purchase of an Adoption does not imply that the Adoptee has any kind of right to the Adopted animal, right of disposal or right to determine the whereabouts of the Adopted animal.
4. Adoption does not grant Adoptees any access or rights to Rockhampton Zoo or any Rockhampton Zoo animals over and above the access or rights of general attendees at the Rockhampton Zoo.
5. Adoptions are partial, non-exclusive Adoptions. In this sense, different Adoptees can Adoptee the same animal at the same time.
6. Customers must be 18 years of age or older to purchase Adoption.
7. Adoptions can be purchased as a gift on behalf of someone else ("the Recipient") in which case these Terms and Conditions apply jointly to the Recipient and the Adoptee.
8. There is no age limit on the Recipient that an Adoptee can purchase an Adoption for.
9. There is no limit on the number of Adoptions an Adoptee can purchase.
10. Adoptions can be purchased for a one-off payment as set out on the Adoption page of the Rockhampton Zoo website.
11. Purchase of a Adoption will entitle the Adoptee to the following, which will be sent to the Adoptee's elected email address on the finalisation of purchase:
 - (a) A digital Certificate of Adoption
 - (b) An educational fact sheet with general information about your Adopted animal/s species
 - (c) Some specific information about the Adopted animal
 - (d) A digital photograph of the Adopted animal; and
 - (e) Information about the Conservation Projects Rockhampton Zoo supports.
12. Adoptees acknowledge that all photographs provided by Rockhampton Zoo under 11(d) remain the property of Rockhampton Zoo and must not be used for commercial purposes.
13. Various Adoption values may be offered on the Adoption page, but the benefit received by the Adoptee will be the same, regardless of the Adoption amount selected and purchased.
14. All Adoptees are bound equally by these Terms and Conditions and are entitled to the same entitlements and rights as part of their Adoption, regardless of the value that the Adoption is



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purchased for.

15. 85% of the Adoption value will help support Rockhampton Zoo and all of the Rockhampton Zoo animals, including the Adopted animal.
16. 15% of the Adoption value will be used to support conservation projects protecting animals and their habitats in the wild.
17. Adoption terms will expire 12 months after purchase of the Adoption.
18. On the expiry of the Adoption term, the Adoptee will receive an email with an option to renew their Adoption for an additional Adoption term by payment of another Adoption fee, by following the link included in the email.

Payment

19. Adoptions must be purchased online at the Rockhampton Zoo website.
20. The Rockhampton Zoo animals available for Adoption are listed on the Adoption page on the Rockhampton Zoo Website.
21. A transaction fee applies when purchasing a Rockhampton Zoo Adoption and will be detailed at the Adoption page of the Rockhampton Zoo website.
22. Adoption is non-refundable and cannot be exchanged for cash.
23. Please note that Rockhampton Zoo is not a deductible gift recipient (DGR). Donations and Adoptions made to Rockhampton Zoo are not tax deductible.