

YOUTH CONSERVATION PROGRAM 2026



ROCKHAMPTON BOTANIC GARDENS & ZOO

7-10 APRIL

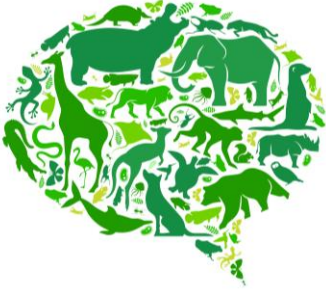
WILDFUTURE
YOUR PLANET
YOUR FUTURE
YOUR IMPACT

FOR AGES 14-16

Terms & Conditions

General

1. By signing the Rockhampton Zoo Youth Conservation Program Application Form (“the Application Form”) Parents and Guardians of Participants agree that they and the Participants understand and agree to comply with these Rockhampton Youth Conservation Program Terms and Conditions (“Terms and Conditions”), the Code of Conduct of Rockhampton Zoo and the Rockhampton Zoo Conditions of Entry.
2. The completed Application Form must be submitted via the online Open Forms portal or by email to Rockhamptonzoo@rrc.qld.au by no later than Sunday 8 March 2026. Incomplete Application Forms and Application Forms that are not submitted as set out in these Terms and Conditions will not be considered.
3. Participants are to present to the Rockhampton Zoo entrance at least 10 minutes prior to the daily starting time on each day of the Program. Parking is limited in school holidays so please ensure you allow sufficient time as the Program will continue at the scheduled time.
4. The Program will run from 9am to 1pm from Tuesday 7 April, Wednesday 8 April and Thursday 9 April 2026, and from 9am to 2pm Friday 10 April 2026.
5. Each Participant will receive a daily snack, customised t-shirt and water bottle. Participants may provide their own packed lunch if they choose to.
6. The cost of the Program is \$250 (“the Fee”) per Participant.
7. For Health and Safety reasons all Participants must be able to understand and follow instructions and emergency commands provided by Zoo Staff.
8. For the success of the Program, all Participants must feel confident communicating with other Program Participants and Zoo Staff, participating in group activities, research and discussions, and speaking and presenting to groups of guests at the Program exhibition.
9. There is a maximum number of 16 participants for this program.
10. Participants will be selected based on the strength of the personal motivation statement provided in their Application Form.
11. Participants must meet the minimum age requirement of 14 years of age and the maximum age limit of 16 years of age as stated on the Application Form. This is due to safety considerations and the nature of the content of the program. Rockhampton Regional Council (“Council”) reserves the right to request proof of age.
12. Council reserves the right in its sole discretion to determine an Application or a Participant ineligible or unsuitable for the Program. Council’s decision is final and binding and no correspondence will be entered into.
13. Successful Applicants will receive an email (“the Selection Email”) by no later than 4pm Wednesday 11 March 2026 notifying them that they have been selected to Participate in the Program and providing instructions on how to pay the Fee.



YOUTH CONSERVATION PROGRAM 2026



ROCKHAMPTON BOTANIC GARDENS & ZOO

7-10 APRIL

WILDFUTURE
YOUR PLANET
YOUR FUTURE
YOUR IMPACT

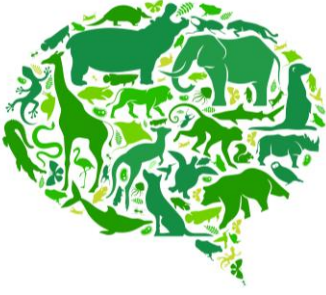
FOR AGES 14-16

Terms & Conditions

14. Council must receive payment of the Fee for Applicants to participate in the Program by one of the payment methods outlined in the Selection Email by no later than 4pm Sunday 15 March 2026.
15. Receipt of a Selection Email does not secure a Participant's position in the Program. A Participant's position in the Program is secured when Council receives payment of the Fee as outlined in paragraph 14.
16. Participants who do not have their position secured by payment of the Fee as outlined in paragraph 14 will have forfeited their position and will not be allowed to Participate in the Program.
17. Only paying Participants will be allowed to participate in the Program. Non-paying guests may attend the Program for the exhibition time only (Friday 10 April 12.00pm to 2pm).
18. There is no guarantee of the quality of the Program outcome, as this is dependent on the quality of the input and effort of the participants and their level of engagement.
19. Participants may be photographed or filmed for media purposes and Participants consent to Council using these images and footage at its discretion, including for promotional purposes, without compensation.
20. Rockhampton Zoo will provide a secure area for your personal property within the venue but will not be responsible for any lost, stolen or damaged property.
21. Photos taken by Participants may be used for personal use only. No commercial use or sale of photographs is permitted.
22. Participants will be expected to attend every session of the Program and be available for the exhibition.

Safety

23. Participants must not attend if they are exhibiting symptoms of contagious illness.
24. If a Participant must cancel based on a legitimate health issue, Council will refund on a pro-rata basis for only the portion of the Program that the Participant does not attend, provided the facilitator has been notified of the Participant's non-attendance prior to the scheduled commencement of the daily Program.
25. If Participants present at the venue clearly unwell or do not comply with these Terms and Conditions, Rockhampton Zoo protocols, or authorised requests, they will be asked to leave immediately without refund or further recourse.
26. Participants are required to disclose all medical conditions such as allergies, epilepsy, asthma etc before taking part in the Program.
27. Council collects and deals with personal information in accordance with law, including the *Information Privacy Act 2009*. Personal information is collected for the purposes of process and assessing Application Forms and facilitating the Program.



YOUTH CONSERVATION PROGRAM 2026



ROCKHAMPTON BOTANIC GARDENS & ZOO

7-10 APRIL

WILDFUTURE
YOUR PLANET
YOUR FUTURE
YOUR IMPACT

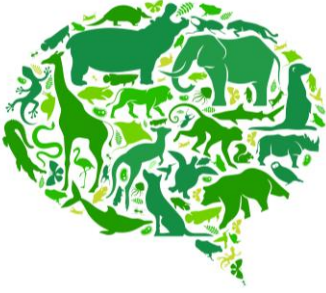
FOR AGES 14-16

Terms & Conditions

28. Personal information may be disclosed to Emergency Services in the event a serious threat to the life, health or safety of any individual.
29. All Participants must wash and/or sanitise their hands before and after any animal encounter to reduce the risk of spreading zoonotic diseases.
30. Participants must wear flat and enclosed shoes due to the nature of the Zoo environment.
31. To the full extent permitted by law, Rockhampton Regional Council and Rockhampton Zoo do not take any responsibility for any injuries or illnesses sustained by any of the Participants while attending the Program, except to the extent that the injury or illness is caused or contributed to by the negligent act or omission of Rockhampton Regional Council or Rockhampton Zoo. Every effort will be made to ensure that safety measures are adhered to at all times.

Participant Code of Conduct

32. Participants must follow all reasonable instructions given by the Zoo Staff at all times.
33. Participants must communicate and interact with Zoo Staff and other Program participants in a safe, polite, respectful and cooperative manner. No swearing, derogatory or aggressive language or behaviour will be tolerated.
34. Participants must work safely, constructively, and independently, with little support and supervision from Zoo Staff, in both a group environment, and when working on their own.
35. Participants must wait for permission from Zoo Staff before interacting with, initiating contact with, or handling an animal.
36. Participants must listen closely to and follow all instructions from Zoo Staff when interacting with, making contact with, and handling animals.
37. Participants are required to dress in attire that is sun safe and appropriate for outdoor activities, including wearing a hat, clothing that covers Participants' shoulders and the top of their arms and legs, and closed in shoes.
38. Participants must not run in or near the enclosures or display unruly behaviour within the Zoo.
39. Participants may bring personal packed lunches and refreshments to the Program venue for their own use only. For Health and Safety reasons, Participants must not share their food with other Participants.
40. Digital devices must be used responsibly and only for purposes related to the Program.



YOUTH CONSERVATION PROGRAM 2026



ROCKHAMPTON BOTANIC GARDENS & ZOO

7-10 APRIL

WILDFUTURE
YOUR PLANET
YOUR FUTURE
YOUR IMPACT

FOR AGES 14-16

Terms & Conditions

Cancellation Policy

41. Except where otherwise allowed in these Terms and Conditions, if a Participant is late, does not attend, or is unable to participate in the Program, no refund will be provided.
42. Council reserves the right, at their absolute discretion, to refuse any person to participate in the Program.
43. Council or Zoo Staff may revoke a Participant's right to participate in the Program at any time, for any reason at their sole discretion. If this is due to the Participant not complying with these Terms and Conditions, no refund will be provided.